



"Where patients are our priority."

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Infusion Services

RTA Homecare Infusion Services is very patient focused and strives to deliver high-quality patient care and services. With more than 15 years of experience, we provide infusion care to adults and children of all ages in the safety of their home. We are the same RTA Homecare, many who already know us, that provides Respiratory, Oxygen and Custom Rehab equipment to patients.

What Is Home Infusion Therapy?

Infusion therapy is when medication is delivered through a needle or catheter into a vein. Many have had this experience while in the hospital or getting outpatient surgery. **Home** infusion therapy is when a patient receives this therapy outside the hospital or clinical setting. RTA's experienced experts will provide infusion therapy in your home. Patient's often do much better when they are involved in their care in the home. Patient's are protected against some of the bacteria and viruses that circulate the hospital environments.

RTA can provide the following therapies: (if it isn't listed, please call)

- Anti-infectives (antibiotics, antivirals, antifungals)
- Inotropes (cardiology)- Dobutamine, Milrinone
- Hydration
- Immunoglobulins (IVIG and SCIG)
- Immunosuppressive/TNF-Remicade, Orencia
- Nutrition – Enteral (Oral supplements only)
- Nutrition – Parenteral
- Nutrition – Intradialytic parenteral (IDPN)
- Pain management, palliative care
- Pre- and post-transplant therapies
- Catheter Care
- Specialty injectables for diseases such as Arthritis, MS and Psoriasis -Humira, Enbrel
- Steroid infusions

Home Infusion Therapy Advantages

Receiving therapy at home, outside the hospital or clinic setting, can be an excellent option for many people, including those facing a chronic illness, recuperating from surgery, or being treated for an infection. It can be a safe and cost-effective alternative to an extended hospital stay or placement in a nursing home. And it can allow individuals to maintain their normal daily activities and keep living life to its fullest.

Some of the benefits seen from administering infused medications at home, patients:

- Enjoy better clinical outcomes and fewer complications
- Overwhelmingly prefer receiving infusions at home
- Report better physical and mental well-being
- Have less disruption in family and personal responsibilities
- Experience fewer side effects than infusions in hospitals or other medical settings
- Are more readily able to get in touch with a clinician for questions.
- Are part of a team to assist in the best possible experience

Frequently asked questions about your prescriptions:

Q. How do I place a prescription order refill?

RTA will monitor when you are due for your next refill and call a few days before that. Of course, if you need it early or are going on vacation please call your pharmacy technician or 480-900-8007 to discuss your needs.

Q. How do I get a new prescription filled?

Please call your doctor's office and have them fax over the prescription to 480-750-2001. We are not an open-door Pharmacy like Walgreen or CVS and we cannot take prescriptions faxed to us by a patient.

Q. How do I get prescriptions in an emergency or in case of disaster?

A Pharmacist is always available to refill your prescription in an emergency that may occur. You can call the answering service at 480-900-8077 after hours and on weekends. The Pharmacist will call you back if the need cannot wait till the next morning. In the case of a natural disaster, RTA will call patients to set up directions on how to get your medications. We will call the most critical patients first and try to reach everyone.

Q. How do I check on my prescription's status?

Please call your pharmacy technician or 480-900-8077 to get an update.

Q. How do I transfer a prescription to another Pharmacy?

Please call 480-900-8077 and asked to speak to a Pharmacist. Please have the Pharmacy's name and phone number, the Pharmacist will call and transfer the Rx. Remember transferring an Rx from RTA will cancel that prescription with us.

Q. What is RTA does not stock my medicine?

There are a lot of medication and rarely we may not have your prescription in stock. The Pharmacist could order it for you which would take a few days, could call your doctor to see if something else could be prescribed or transfer the prescription to another Pharmacy.

Q. What happens if there is a drug recall?

Our Pharmacy gets recall notifications from manufactures and drug distributors. We look to see if any of the product is in stock and pull it from our shelves. This is for a pharmacy level recall. If the recall is what is called a patient level recall, we would run a report from our computer system to see if any patients received the recalled drug. If so, we would call you to see if you had any left. If so, we will pick up the medication and replace it at no charge to you. If the issue is serious, we will share the information with your doctors so they can take any necessary actions that maybe required.

Q. What do I do with left over or unused medications?

It is against the law for Pharmacies to take back medications. We don't want to risk another patient getting that medication. All cities have a drug disposal day or location that you can safely have medication destroyed, so as not to contaminate the environment. Call your local city agent.

Q. What do I do if I have a drug reaction?

Depending on the severity of the reaction you may need to call 911. If you feel the reaction is mild and you are NOT in immediate danger, you can call the Pharmacist on call to discuss a plan of action. Remember the Pharmacist cannot prescribe any medication. The answering service will connect you at 480-900-8077.

Q. Will the Pharmacist substitute another medicine on my prescription?

Some medicines do have what is called generic substitutes. They are the same as the brand name drug but often less expensive. Many insurances will only pay for generics. The Pharmacist can only however, substitute a drug that is the same as what your doctor prescribed.